# Where do I get additional information about file status 9D?

**Question:**

I got a file status 9D when trying to use c-treeRTG. Where can I get additional information? Where are the file status codes documented?

**Answer:**

To find additional information, create a log file for the c-tree client.

If you are using ctree.conf to configure c-tree, add the following to the end of ctree.conf;

```
<log file="mylog.txt">    <error>yes</error>    <info>yes</info>    </log>
```

If you are using an isCOBOL configuration file (ex: iscobol.properties) add these three variables to your properties file:

```
iscobol.file.index.log.file=<Path of the log file>/mylog.txt    iscobol.file.index.log.error=1    iscobol.file.index.log.info=1
```

The log file contains c-treeRTG error codes. You can read more information about them in isCOBOL's documentation under "Troubleshooting", then "Error Codes" in the c-treeRTG for isCOBOL manual, or directly from Faircom's documentation using the link in the "External References" section of the same manual.